



Servicing APIs

Technology evolves quickly, and so do mortgage servicers' needs. ICE's Servicing application programming interfaces (Servicing APIs) enable connections between systems, helping users perform business processes easily and more efficiently.

Servicing APIs integrate business functions across the servicing space to help servicers streamline their back-office operations and create a superior front-end customer experience. Servicing APIs expose neatly packaged business functions – including rules, processes, logic and data – which helps servicers shift their focus away from complex technical systems and onto delivering the outcomes their users want.

ICE's Servicing APIs focus on what servicers and their customers are trying to do, such as making a payment or setting up auto-draft. This "functionality first" approach makes it easier for servicers to seamlessly connect processes across their operation and customize their user experiences.

Scalable, flexible, secure

Previously, servicers have had to manage significant underlying technicalities to implement new functionality. However, APIs handle these details seamlessly behind the scenes, helping servicers easily implement and begin using new features fast. The flexibility of ICE's Servicing APIs allows servicers to deliver new experiences and capabilities to their customers quickly, and helps them provide more self-service options across the servicing spectrum. And since Servicing APIs are made available in a technology-agnostic framework, servicers can choose from a wide variety of functionalities.

In addition to being rapidly scalable, Servicing APIs also adhere to industry-standard security protocols. They are built using a set of best practices, guidelines and patterns, and a governance model to achieve a consistent experience, helping servicers reduce risk while digitally transforming their business.

Key features and benefits

- Integrate servicing functionalities and help users perform business processes easily and more efficiently on their channel of choice
- Deliver the outcomes back-office users and customers want without worrying about the underlying technical complexities
- Improve customer engagement and experience with easily deployable and scalable capabilities
- Accelerate speed-to-market with outcome-focused, "functionality first" integrations
- Mitigate risk by achieving consistent channel behavior
- Find the integration you need by browsing ICE's comprehensive, online catalog in the Developer PortalSM
- Increase developer productivity with simplified and streamlined integrations

Browse connections with the Developer PortalSM

Stay ahead of changing market dynamics by keeping up with the latest integrations. The Developer PortalSM provides a central repository of documentation detailing the application connections ICE offers. This intuitive, self-service online catalog documents Servicing APIs, web services, webhooks and other integration tools. Clients can search for and browse specifications, product overviews, implementation documentation, user guides, code samples and more.

ICE makes it easy to find the integration you're looking for. The Developer Portal catalog can easily be searched according to loan lifecycle information like domain model, product name or integration style. Plus, our simplified and streamlined integrations lighten the load on developers to help reduce the time spent in development and testing and facilitate faster deployments.



For more information: icemortgagetechnology.com

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