

Encompass Consumer Connect

Turn interest into applications. 95% of today's borrowers start their home ownership search online.* The question is, will you be there with the information, support, and service they're looking for?

Products and services

Give borrowers what they want: high tech and human touch

With online home searches on the rise, today's borrowers demand an engaging, simple, and transparent digital mortgage experience that is tailored for them. Lenders who employ the right mix of high tech and human touch in their online experience will thrive.

With Encompass Consumer Connect, you can empower borrowers to:

- Easily complete mortgage applications on any device**
 Fill out your loan application and easily navigate your site from any desktop, laptop, tablet or smartphone.
- Stay informed, current and confident throughout the loan process**
 A paperless way to collaborate with your team, securely submit documents and share financial information.
- Get loans closed faster**
 Accelerate the application process by running their own credit reports, online verification of assets, employment and income and eSign documents.
- Seamless and easy credit ordering**
 Order and view credit through multiple credit providers including Experian and Equifax.
- Shop for homeowners insurance policies**
 Compare plans, purchase a policy and send evidence of the policy to the lender.

*Connecting with Borrowers Online August 2018 study from ICE Mortgage Technology.

Key benefits

- Lower origination costs
- Close more loans
- Improve customer experience
- Ensure loan efficiency and accuracy
- Stay open for new business 24/7



Make a big impact on your business

- Automate a digital mortgage workflow**

Transform your existing process into a modern, digital workflow that is seamlessly integrated with Encompass® by ICE Mortgage Technology® and streamlines everything from online applications to data collection.

- Increase automation and reduce closing times**

Automatically receive compliant applications, underwritten by Fannie Mae's Desktop Underwriter® or Freddie Mac Loan Product AdvisorSM and enable services such as asset, employment, and income verification and eSign.

- Create ADA accessible websites**

Leverage website templates, the borrower portal, and loan application tools designed with accessibility in mind to help provide a unique, branded online experience for all.

- Embedded applications and portal**

Easily embed Consumer Connect loan applications and the borrower portal into your existing website design to streamline and integrate the consumer experience.

- Real-time pricing**

Price loans and lock in pricing with ICE PPE (Product and Pricing Engine) and other integrated partner PPEs.

- Increase control and expand your brand**

Extend your brand presence online and customize Consumer Connect for your company's specific business processes and needs.

- Built-in notifications**

Deliver a better borrower experience with automatic notification to the loan officer when an application has been abandoned or documents have been uploaded.

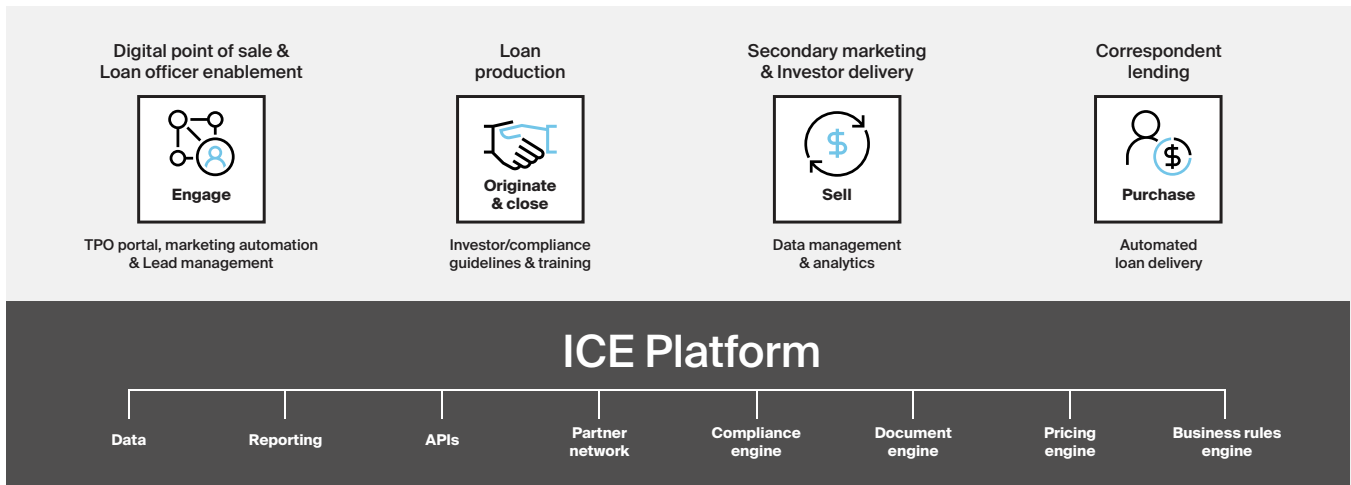
- Native compliance delivers peace of mind**

Ensure you are alerted to any compliance obligations, even with incomplete or abandoned applications.

- In-product help and guidance**

Reduce the learning curve and quickly get up to speed on new features with step by step guidance and on-screen help.

Single system of record



Reach us at: 1-888-955-9100 or schedule a demo at icemortgagetechnology.com/contact-sales

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