

YEAR-END & CURRENT METRICS

Month	Total Active Count	30 Days	60 Days	90+ Days	FC
12/31/18	50,458,000	1,202,000	384,000	536,000	308,000
12/31/19	51,144,000	1,158,000	378,000	480,000	288,000
12/31/20	51,663,000	888,000	366,000	2,283,000	214,000
12/31/21	51,822,000	745,000	225,000	1,132,000	167,000
12/31/22	52,450,000	954,000	290,000	583,000	232,000
1/31/23	52,492,000	908,000	288,000	579,000	238,000

Month	Total Non-Current	FC Starts	FC Sales (Completions)	DQ%	FC%
12/31/18	2,430,000	48,000	12,000	4.2%	0.6%
12/31/19	2,304,000	52,000	11,000	3.9%	0.6%
12/31/20	3,751,000	8,000	3,000	6.8%	0.4%
12/31/21	2,270,000	9,000	5,000	4.1%	0.3%
12/31/22	2,058,000	28,000	6,000	3.5%	0.4%
12/31/23	2,012,000	33,000	7,000	3.4%	0.5%